

PROCESSING APPARATUS, MANAGEMENT APPARATUS,
COMPUTER SYSTEM, AND MEMORY MEDIUM AND PROGRAM

ABSTRACT

A method and system for remotely operating one or more client apparatuses by a controlling client apparatus without placing a processing burden on the apparatuses or increasing network traffic. Processing is executed in response to a request from a first apparatus. The processing results are transmitted to both the first apparatus and to a second apparatus. In one embodiment of the present invention, the first apparatus sends a request to a management apparatus to remotely control the second apparatus. The management apparatus disables user operation of the second apparatus and establishes remote operations between the first and second apparatuses. The first apparatus requests a Web page from the management apparatus, which obtains the Web page from a WWW server and sends the Web page to both the first and second apparatuses. Thus, remote control of the second apparatus is achieved by the first apparatus.